

Strengthening system responses through collaboration

A practical, easy-to-use resource for professionals to recognise and respond to abuse of older people.

The challenge

- The signs of elder abuse can be difficult to recognise
- Talking about elder abuse can feel uncomfortable. When practitioners lack confidence, older people can miss out on help
- Many professionals feel unclear about how to respond or where to refer
- Mainstream family violence services aren't always designed for the unique complexities of elder abuse
- Specialist services can have lengthy wait times due to high demand and under-resourcing
- Funding gaps mean where you live can determine the support you receive

A collective response

The North and West Metro Elder Abuse Prevention Networks brought together experts across elder abuse, family violence, multicultural communities, health, and aged care to build a resource that reflects real-world practice across a diverse range of settings and communities.



Our solution

- A toolkit that is practical and easy to skim, so you can find what you need quickly
- Built around the World Health Organization's LIVES framework (Listen, Inquire, Validate, Enhance safety, Support)
- Covers all forms of abuse including coercive control, explained in plain language
- Includes guidance on starting the conversation and building trust
- Provides screening questions, safety planning templates, and referral information
- Takes an intersectional approach. Ageism intersects with gender inequality, racism, ableism and other forms of discrimination, increasing risk and barriers to help
- Centres the older person's right to be the expert of their own life



DOWNLOAD THE TOOLKIT